Carol A Bowyer MA RD Dietitian Specialising in Eating Disorders

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Orchard Clinic 89 St Margaret's Road Twickenham TW1 2LJ (Address for correspondence) Wilbraham Place Practice 9A, Wilbraham Place London SW1X 9AE

Please note the following terms and conditions:

- I predominantly see patients who are referred to me by a medical practitioner, namely GP, Psychiatrist, Gastroenterologist, Gynaecologist, Dentist etc. If you are self-referred, I shall want to be able to liaise with your GP.
- I run clinics on a Tuesday at Wilbraham Place Practice; on a Wednesday at the Orchard Clinic, Twickenham; and on a Thursday again at Wilbraham Place Practice.
- My fee is £250.00 for an initial assessment. Follow up consultations are at the rate of £190.00 per hour/£100.00 per half hour, payable at the end of the session or by monthly invoice, via BACS (details of my account will be on the invoice).
- If you have private health insurance, you will need to obtain a pre-authorisation code before the first appointment. I am unable to invoice insurance companies directly. Please ensure you check how many appointments the insurance company allows you to claim for dietetic consultations as these are often very limited. (NB I am no longer registered with either BUPA or AXA PPP.)
- I shall regularly review and discuss the progress of your treatment with your referring medical practitioner and psychotherapist/psychologist.
- I shall liaise, by letter or phone, with your GP if you have been directly referred to me by him/her and copy correspondence to them.
- My preference is to see all my patients in person, if this is not possible for you then I am willing to work remotely with most of the patients referred to me, although my remote session time is more limited.

Confidentiality:

- Aged 18 or over: all content of sessions is completely confidential and shared only with other professionals involved in your care. Sharing with others will be only with your consent.
- Under-18s: some consultation will take place with your parents, in discussion with you.

Cancellation Policy:

- Providing you give me more than 24 hours' notice, there will be no cancellation fee incurred.
- If you have to cancel your appointment with less than 24 hours' notice, 50% of the fee will still be payable unless I am able to fill the space with another patient.
- If you fail to cancel the appointment, the full fee will be invoiced to you.
- If I have to cancel your appointment or I am away, no fee will be payable.

C A Bowyer January 2023